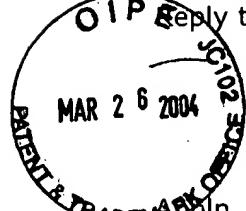


Appln. No.: 09/693,342
Amendment Dated March 23, 2004
O I P & Reply to Office Action of December 23, 2003

FKC-103US



IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Appln. No.: 09/693,342
Applicant: Patrick McErlean
Filed: October 20, 2000
Title: ELECTRONIC MESSAGE ROUTING
T/C/A.U.: 2143
Examiner: Thomas Duong
Confirmation No.: 8467
Docket No.: FKC-103US

Amend B
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T.D.
04/01/04

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MAR 30 2004

Technology Center 2100

AMENDMENT

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

Responsive to the Office Action dated **December 23, 2003**, please amend the above-identified application as follows:

- Amendments to the Specification** begin on page _____ of this paper.
- Amendments to the Claims** are reflected in the listing of claims which begins on page 2 of this paper.
- Amendments to the Drawings** begin on page _____ of this paper and include an attached replacement sheet(s).
- Amendments to the Abstract** are on page _____ of this paper. A clean version of the Abstract is on page _____ of this paper.
- Remarks/Arguments** begin on page 12 of this paper.

03/29/2004 AWONDAF1 00000071 09693342

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